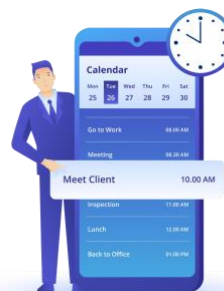


oScheduler Automated Appointment Manager

With Citizen360's oScheduler Automated Appointment Manager, agencies and organizations can easily manage and schedule appointments with minimal human intervention.

oScheduler provides two views, one for the user to schedule their appointments and one for you as the administrator to manage appointments and set availability. The simplified scheduling process allows for all available departments to manage their own hours and slots through a centralized scheduling platform. As a result, users can easily schedule and cancel appointments through any of their devices, without having to call or email the government agency and attempt to coordinate between a variety of calendars and departments saving your team valuable time and providing a user-friendly experience to the public.

Not only is oScheduler Automated Appointment Manager accessible and easy to use, but its variety of features allows for easy management and personalization on the administration side. This includes the ability to specify the types of appointments, gather user information for future communication, and send notifications and reminders all through an automated process that only requires a few minutes to set up.



Main Features

For the Administrator

- Administrative portal with multi-layer privilege access
- Support for up to 10 different calendars
- Central Scheduling Platform with multiple department views
- Sort and Filter Functions that automatically present dates and times
- Notification, Reminder and Follow-Up email templates
- Management Reports and Analytics

For the Visitor

- Direct access through chatbot or department page
- Simple selection of time slots
- Automatic confirmations, reminders
- Accessibility through any device
- Cancel appointment feature
- Ability to communicate with scheduler, send back up information
- Captcha Validation preventing bots from taking appointment times

